




Pet Peace of Mind®
A Care Program for
Critically Ill Patients and their Pets

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Polling Question

Have you heard of Pet Peace of Mind?

- Yes
- No




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Pet Peace Of Mind Mission

To elevate the conversation about the importance of patients' pets in their lives


To train healthcare organizations how to help patients with pet care needs by using our volunteer-driven model.



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How Does Pet Peace of Mind Differ from Pet Therapy?

- Both are designed to celebrate the humans animal bond.
- Pet Peace of Mind programs focus on caring for a patient's own pet.
- Pet therapy programs focus on providing someone else's pet to interact with the patient.



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Community Hospice Pet Peace of Mind




Pet Peace of Mind
Keeping Pets & People Together
During Hospice Care

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About Pet Peace of Mind

- Award winning ten year old program
- National nonprofit with programs in 42 states
- More than 150 program partners
- Collaborative relationships with National Hospice and Palliative Care Organization and National Home Health Association
- Functions inside the healthcare org for HIPPA and patient protection reasons
- Business relationship is between PPOM and the healthcare org



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Three Channels of Providers


- Hospices
- Home Health Agencies
- Hospitals



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What is Hospice?

- Hospice is specialized type of care for those facing a life-limiting illness takes place in the patient's home or in a home-like setting.
- Hospice care concentrates on managing a patient's pain and other symptoms so that the patient may live as comfortable as possible and make the most of the time that remains.
- Hospice care addresses the patient's physical, emotional, social and spiritual needs and also helps the patient's family caregivers.



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What is Home Health?


- Home health care helps older adults live independently for as long as possible, even with an illness or injury.
- Home health care may include occupational and physical therapy, speech therapy, and skilled nursing.
- It may involve helping older adults with activities of daily living, such as bathing, dressing, and eating.



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Requirements to Become a Pet Peace of Mind Provider


- Must serve patients who are dealing with a serious illness or life-limiting condition
- Must have an existing volunteer infrastructure in place with background checks and insurance in place
- Must agree not to charge patients for the services provided unless they reimbursements for pet care expenses



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Importance of the Human-Animal Bond for Patients


- Pets provide stability, routine and a sense of normalcy during life transitions for both patients and caregivers
- Pets provide a significant source of unconditional love and acceptance for owners
- Pets also provide a sense of responsibility and purpose outside of self



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How Pet Peace of Mind® Helps Patients

- Improves the patient care experience
- Eliminates unintentional neglect of pet
- May reduce the financial burden of pet ownership
- Provides non-threatening way to assist patients and caregivers
- Provides relationship building for staff and volunteers with patients and families
- Helps with unfinished business by planning for placement of animals after patient's death which keeps pets from entering the shelter system




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Polling Question

Have you ever volunteered with an animal support or human animal bond program?

- Yes
- No



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Consulting Veterinarian


- The consulting veterinarian is an essential part of the team
 - *Every provider must have at least one in place before they can launch the program*
 - Acts as the team's veterinary medical adviser
 - Serves as a primary volunteer recruiter and program evangelist in the local pet community



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Specific Tasks

- Advise on routine protocols (vaccinations, microchips, flea tick, etc.)
- Recruit qualified pet care volunteers
- Help team understand zoonotic diseases
- Triage complicated pet care situations
- May co-present during volunteer training
- May be asked to provide advice on range of costs for procedures



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**All Materials Furnished
by Pet Peace Of Mind**

- Staff Training PowerPoint
- PPOM Volunteer Training PowerPoint
- Pet Experience Application
- Treatment, transport, adoption forms, etc.
- All other forms necessary for program operations



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How VMAs Can Help

- Help us build awareness and spread the word about our work
- Volunteer locally
- Be a resource for consulting veterinarian recruiting



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"Until one has loved an animal, a part of one's soul remains unawakened." — Anatole France



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THANK YOU!

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