



COVID-19 Update from IVMA March 17, 2020

Dear Colleagues,

Your IVMA understands and recognizes that this is an incredible and unprecedented time for everyone. IVMA leadership met via conference call on Sunday evening to continue to discuss the best information to provide its members during this crisis.

As for your practice right here in Indiana, IVMA understands the impact/potential impact COVID-19 will have on the delivery of veterinary care. IVMA offers the following information to assist you in navigating these times:

- 1. It is advisable to consider implementing virtual care. This can be done if you already have an existing veterinarian-client-patient-relationship with a patient. Click on the video link above for a 23 minutes training webinar to learn more about how to turn on veterinary telemedicine in your practice in 24 hours! Here is a link to more information on veterinary telehealth company options.
- 2. IVMA will host 2 more Q&A sessions this week regarding veterinary telemedicine with Drs. Aaron Smiley and Matt Cantrell on Wednesday, 3/18 and Thursday, 3/19 at 6:30 pm ED
 - Wednesday evening 6:30 pm Zoom Q&A information - https://zoom.us/j/284904724?pwd=U1BXb1NsMWkwOEhuN2x6a2VvUFBLQT09 The password is IVMA and the meeting ID is: 284-904-724
 - 2. Thursday evening 6:30 pm Zoom Q&A information- Join URL: https://zoom.us/j/267545813?pwd=V3REeFRpQmVRdmRlbCtXektnVktJUT09

The password is IVMA and the meeting ID is: 267-545-813

- 3. It is advisable to offer curbside service for your patients where staff can go out and get the pet for its appointment. This can protect your staff, your clients and honor social distancing to restrict the spread of germs. Drop off service for your clients and patients is another great option to consider.
- 4. Click here for a sample email template you can use to connect with your clients.

The IVMA leadership and Board of Directors will continue to monitor changes that can impact the delivery of veterinary care in Indiana. We are committed to continued communication with our members, so be on the lookout for more emails and correspondence as time moves along.

Feel free to contact me at aaronsmiley@me.com or Lisa in the IVMA offices (lisa@invma.org) if we can assist in any way.

Warm Regards,

Dr. Aaron Smiley **IVMA President**



Stay Connected







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