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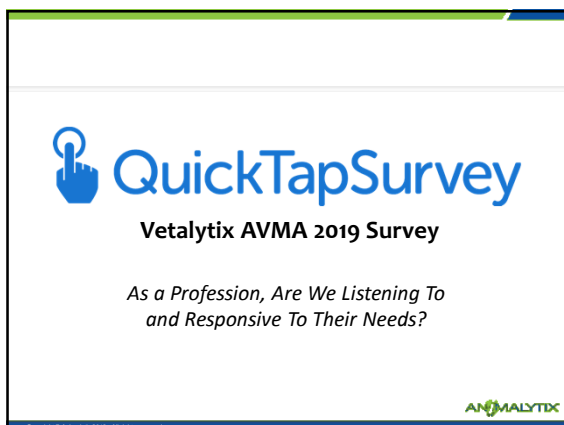
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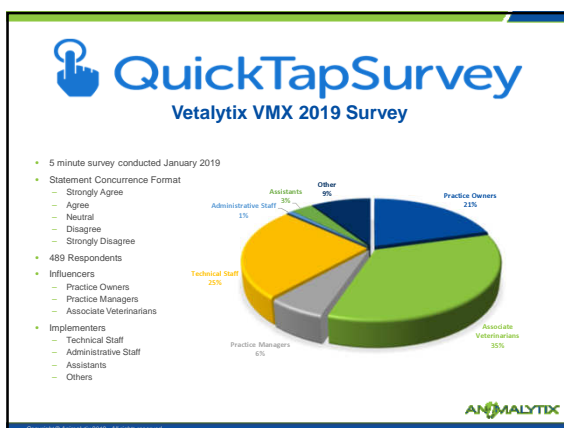
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**VMX 2019 Survey Respondents on Changing Client & Practice Behaviors**

2019 Quick Tap Vetalytix VMX QuickTapSurvey	Owners / Managers			Staff		
	Agree / Strongly Agree	Neither Agree nor Disagree	Disagree / Strongly Disagree	Agree / Strongly Agree	Neither Agree nor Disagree	Disagree / Strongly Disagree
My clients require more information and more choice than in the past	77.4%	16.9%	5.6%	70.2%	22.9%	6.9%
The demands of my clients are forcing me to change the way I deliver my services	50.2%	30.2%	19.6%	36.2%	42.6%	21.3%
My clients are increasingly seeking to fill prescriptions at locations other than my veterinary practice	76.4%	14.6%	9.0%	67.2%	26.6%	11.2%
My clients are making greater use of third party pet-related services including daycare, training, dog walkers, dog parks, etc...	78.4%	16.6%	5.0%	66.5%	30.9%	2.7%
In recent years, my practice has increased the number of patients referred to specialty centers	65.4%	26.2%	8.3%	N/A	N/A	N/A
In recent years, my practice has expanded operating hours and/or days to meet the demands of my clients	33.9%	30.6%	35.5%	N/A	N/A	N/A
My practice has chosen to price more competitively with on-line and retailer sellers for items dispensed from the pharmacy	50.2%	30.6%	19.3%	N/A	N/A	N/A
My practice is investing greater efforts in bringing existing clients back to the practice	N/A	N/A	N/A	53.2%	41.5%	5.3%
In recent years, our customers are more resistant to annual wellness care than in past years	N/A	N/A	N/A	29.8%	38.8%	31.4%

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# Veterinary Consumption Index

  
 As featured in 



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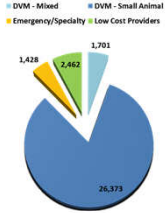
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## Animalytix Veterinary Consumption Index™ (VCI) ... A Proxy For Veterinary Throughput

- Basket of \$ 1.8 billion in exam room and surgical suite consumables purchased by 30,000+ practice locations
- Sites segregated into 4 practice types:
  - Small Animal Primary
  - Emergency/Specialty
  - Low Cost Providers
  - Mixed Animal Providers
- Analysis period 2016 vs 2018
- Sales data geo-located according to region, state, and Vetalytix Reporting areas (237)





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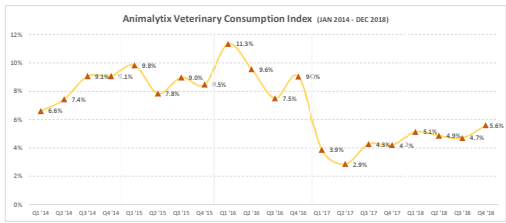
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## Veterinary Consumption Index Growth Rates Suggest Modest But Solid Growth in 2018

Animalytix Veterinary Consumption Index (JAN 2014 - DEC 2018)



- 2018 VCI growth rates consistently improved vs PY
- When adjusted for price considerations, real consumption in units grew by 2.5% - 3%



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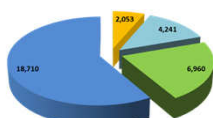
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### The Role of Entity Size and the Impact on Market Disparity

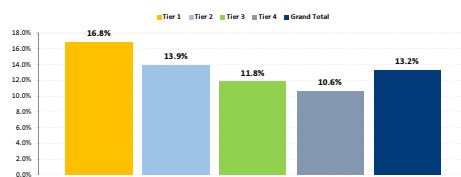


Quartile	Locations
Tier 1	2,053
Tier 2	4,241
Tier 3	6,960
Tier 4	18,710
Grand Total	31,964

- By force ranking practices based on VCI values, it is possible to segment the market into quartiles based on annual purchasing volumes
- This analysis indicates among DVM small animal & mixed practices, approximately 20% of practices generate 50% of total purchases
- This same 20/50 ratio is commonly identified within practices when analyzing client revenues

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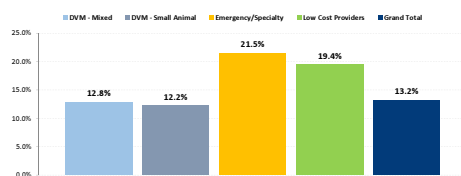
### Index Growth by Quartile Tier for the Period JAN-DEC 2016 vs 2018 (VCI)



- Tier 1 Quartile practices consistently outpace the market and all peer groups in terms of % growth rate
- This suggests significant consolidation of services continues to occur among the nation's largest 2,000+ practices

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### Companion Animal Market Trends – Index Growth 2016 to 2018 (VCI)



- For the most recent 36 month period, small animal specialty and mixed practices slightly under-indexed in terms of growth while emergency / specialty and low cost providers realized +/- 20% growth for the same period

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**Question: When considering annual fee increases, what should a practice assume for typical adjustments due to input costs?**

**Dispensed Pharmacy**

- FDA Approved Pharmaceuticals
- NSAIDs
- Human Labeled Pharmaceuticals
- 295 Brands

**Core Products**

Flea & Tick Prevention  
Heartworm Prevention  
50 Brands

**Vaccines**

- Core Vaccines
- Lifestyle Vaccines
- 158 Brands

**Consumables**

- Needles & Syringes
- Catheters & Fluids
- Diagnostic Consumables
- 1,094 Brands

**Surgical Suite**

- Induction Agents
- Inhalant Anesthetics
- 13 Brands

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**Companion Animal Practice Supplies Input Cost Guidance Summary (AUG 2018)**

Product Basket	Brands	2017 Sales (mil)	2018 Sales (mil)	\$ PRICE VAR (mil)	\$ VOL VAR (mil)	Total \$ VAR (mil)	Price VAR %	Volume VAR %	Total VAR %
Core Products	50	\$687.8	\$692.1	\$16.3	-\$12.0	\$4.3	2.40%	-1.70%	0.60%
Vaccines	158	\$413.6	\$432.5	\$10.4	\$8.5	\$18.9	2.50%	2.10%	4.60%
Dispensed Pharmacy	295	\$414.1	\$423.5	\$8.8	\$0.6	\$9.4	2.10%	0.20%	2.30%
Surgical Suite	13	\$55.1	\$52.5	\$1.6	-\$4.2	-\$2.6	2.80%	-7.60%	-4.80%
Consumables	1,094	\$205.8	\$213.5	\$3.2	\$4.5	\$7.7	1.60%	2.20%	3.70%
<b>Grand Total</b>	<b>1,610</b>	<b>\$1,776.4</b>	<b>\$1,814.1</b>	<b>\$40.3</b>	<b>-\$2.6</b>	<b>\$37.7</b>	<b>2.30%</b>	<b>-0.10%</b>	<b>2.10%</b>

- Price increases for product baskets ranged from 1.6% to 2.8% by category while net unit growth slowed to negative (0.1%)
- Joint initiative with AVMA for annual reporting

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## Small Animal Vaccine Market Dynamics


  
HELPING PRACTICES COMPLETE



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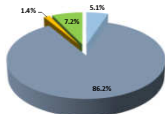
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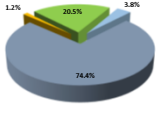
### The Role of Core Vaccine Consumption as an Indicator of Wellness Trends

**Distribution of Canine Core Vaccine Consumption**




■ DVM - Mixed  
■ DVM - Small Animal  
■ Emergency/Specialty & Low Cost Providers

**Distribution of Feline Core Vaccine Consumption**



■ DVM - Mixed  
■ DVM - Small Animal  
■ Emergency/Specialty & Low Cost Providers



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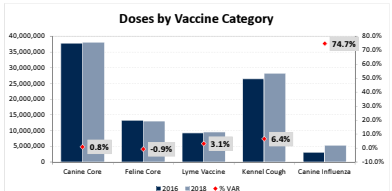
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### Companion Animal Vaccine Category Growth In Doses Sold 2018 vs 2016

**Doses by Vaccine Category**



Vaccine Category	2016 Doses (approx.)	2018 Doses (approx.)	% VAR
Canine Core	35,000,000	35,000,000	0.8%
Feline Core	12,000,000	11,500,000	-0.9%
Lyme Vaccine	8,000,000	8,240,000	3.1%
Kennel Cough	25,000,000	26,000,000	6.4%
Canine Influenza	2,000,000	3,180,000	74.7%

Since 2016, canine and feline core vaccinations have been flat to declining consistent with sluggish patient volumes; growth in Kennel Cough vaccinations was more robust as pet owners increasingly use third party dog services



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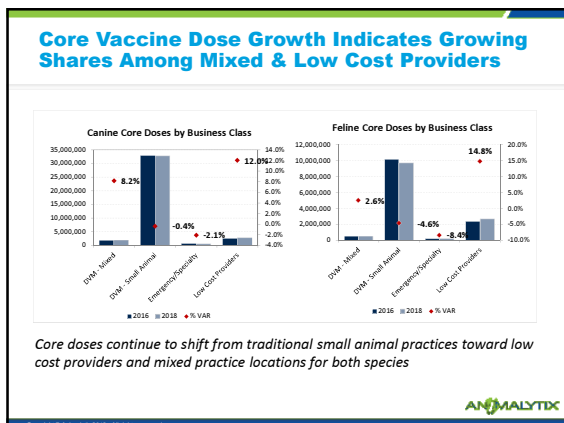
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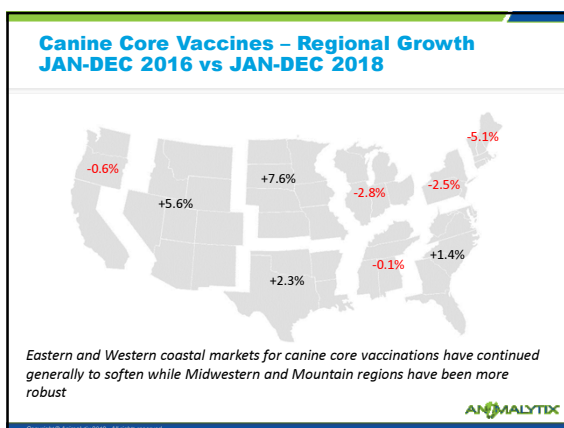
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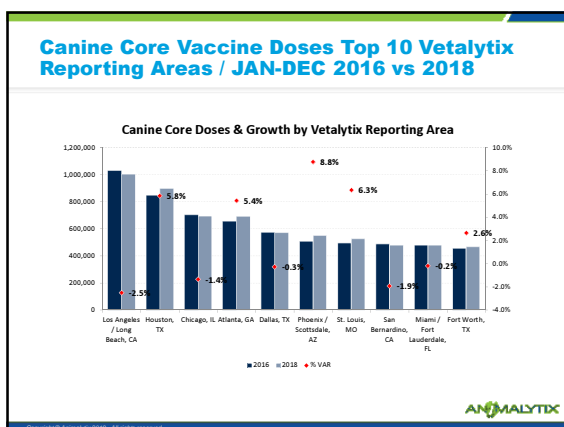
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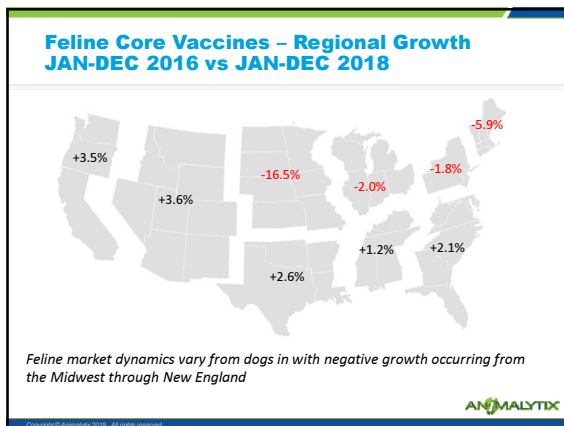
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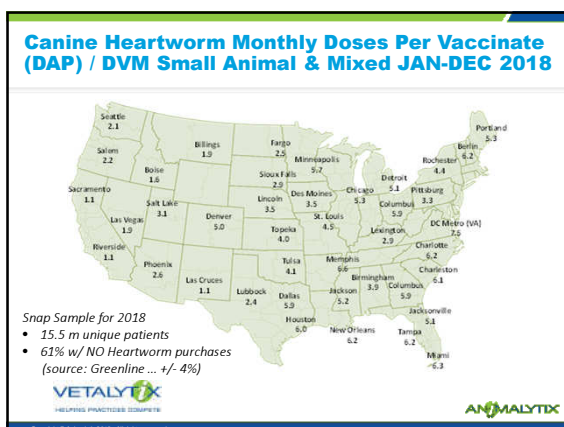
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